



DIDM CHARTER STATEMENT

VISION:

Imploring the Aid of the Almighty, DIDM will be a highly capable and effective investigation and detective management office by 2028.

MANDATE

Republic Act 6975 as amended by RA 8551 and further amended by RA 9708 and NAPOLCOM Resolution No. 97-032

MISSION

The DIDM assists and advises the Chief, PNP in the direction, control, coordination and supervision of the investigation of major and sensational crimes

CORE VALUES

INTEGRITY
COMPETENCY
EFFICIENCY

IMPROVED CRIME SOLUTION

COMMUNITY

Quality Investigation and Detective Services

PROCESS EXCELLENCE

Improve Filing of cases

Increase No. of Arrested suspects

Enhance crime recording and analysis

LEARNING AND GROWTH

Develop highly-motivated, competent, credible and disciplined personnel

Develop responsive and professional investigation and detection service

RESOURCE MANAGEMENT

Judicious use of logistical and financial resources

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DIDM MISSION

To assist and advise the Chief, PNP in the direction, control, coordination and supervision of the investigation of major and sensational crimes



CORE VALUES

DIDM shall be guided by the following core values :

Integrity	We shall be honest and reliable and do the right thing with honor in order to earn the trust and confidence of our stakeholders.
Efficiency	We shall be able to accomplish our tasks with at least no waste of time and effort
Competency	We shall perform our mandate to the highest standard of service.
Professionalism	We shall perform our duties as a professional person even if we are angry or we do not like the person we are dealing with

Vision

Imploring the Aid of the Almighty, DIDM will be a highly capable and effective investigation and detective management office by 2028.

Customer Analysis

Who are our customers and what are their needs and expectations?

Primary Customer C, PNP

Secondary Customers RDs, CIDG, CL, ACG, DI, DO, DPCR, Other NOSUs with Investigative Functions, Other D-Staff, Other LEAs, Foreign Counterparts, Diplomatic Communities and Other Pillars of CJS

Major Deliverables

- **POLICIES**
- **REPORTS**
- **Certification Process for Field Investigators and Detectives**
- **Crime environment information**
- **IT Solutions in the management of the investigation of crimes**

OUTCOME
(CUSTOMER VALUE

QUALITY INVESTIGATION AND DETECTIVE SERVICES

DIDM PROCESS VALUE CHAIN

Policy Development

- LOIs
- MCs
- CMCs
- IMPLANS
- Letter Directives

Administrative Services

- Responders Training
- Field Investigators & Detective Certification
- Logistics & Financial Management
- ICT Management
- Values & Spiritual Formation
- Morale and Spiritual Upliftment Program
- Giving Awards and Incentives
- PCE

Operational Services

- Investigation and Detection Services
- Special Law Enforcement
- Forensic Services
- Crime Analysis
- Partnership with other pillars of criminal justice

Support Role Functions

- Support to Disaster Management
- IT Solutions to Support Patrolling

LEARNING AND GROWTH VALUE CHAIN

Human Capital

- **Conduct of Specialized Courses**
 - IOBC
 - IOMC
 - PDC
 - Cognitive Interviewing
 - Environmental Crime Investigation Course (ECIC)
 - CIC
 - WCPD Course
 - PCE Course
- **First Responders Course**

Organizational Capital

- **Leadership**
- **Culture of Excellence**
 - Organizational Development (from RAD to CRAC)
 - from WCPD to WCPC
 - Detective School to SIDD
 - PCID to PCEID
- **Alignment and Teamwork**

Information and Communication Capital

- **E-projects**
 - CMAS
 - CIDMS
 - CIRAS
 - e-WPIS
 - e-Subpoena System
 - e-Rogue Gallery System

RESOURCE MANAGEMENT VALUE CHAIN

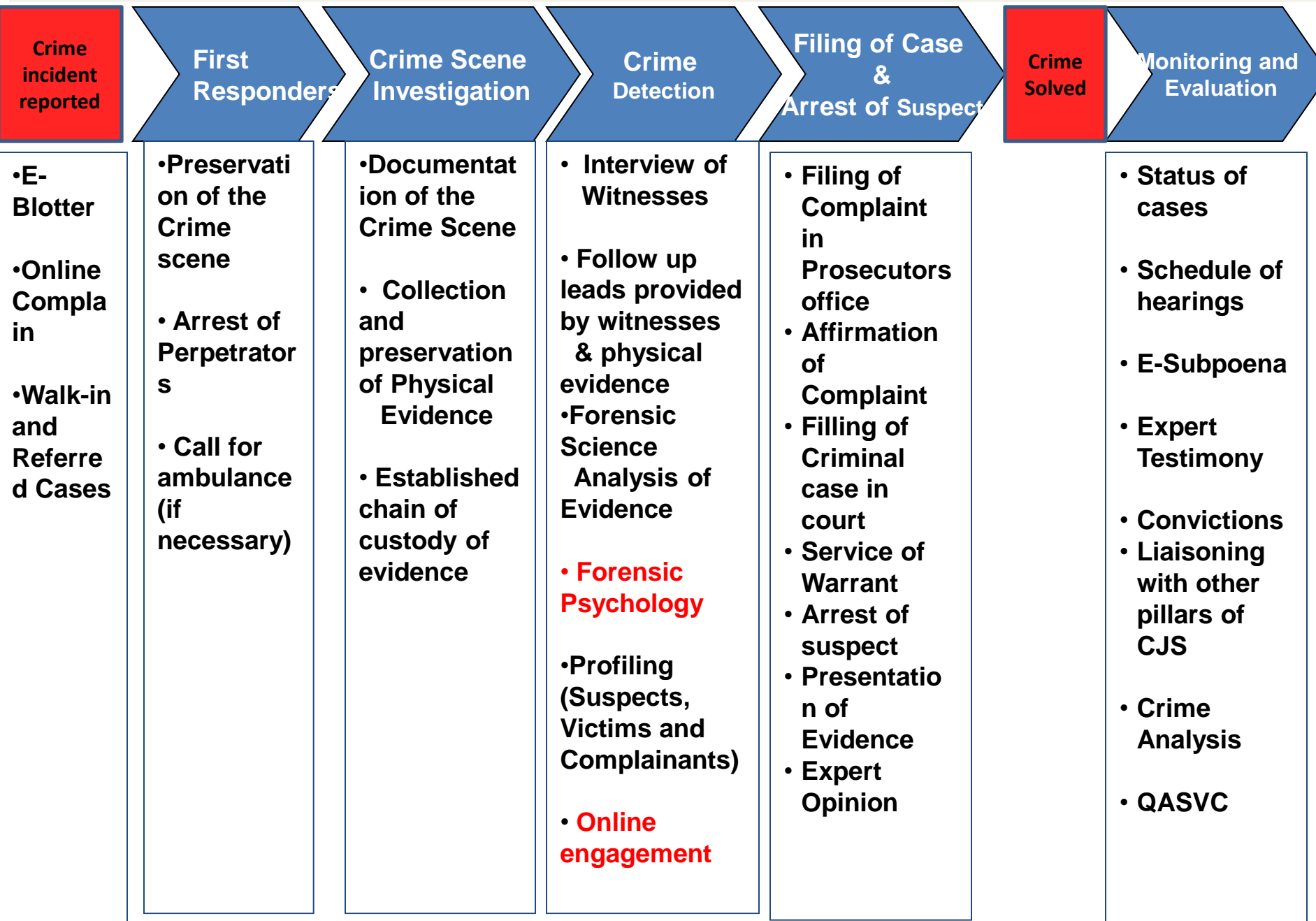
Logistic Management

- **Prepare Annual Procurement Plan**
- **Participate in Bidding Process**
- **Receive and store**
- **Distribution**

Financial Management

- **Support the requirements of the approved plans and programs (AOPB)**
- **Prepare report subject of audits**
- **Monitor compliance of investigative offices/units accomplishment**

INVESTIGATION AND DETECTION VALUE CHAIN



STRATEGIC SHIFT FOR PROCESS EXCELLENCE

How do we improve our core processes to attain our strategic outcomes?		Objectives
Strategic Shifts		
From	To	
Traditional Investigation	Standardized Investigative Systems and Procedures	Improve filing of cases
Low index crime solution efficiency	Increased index crime solution efficiency	Increase number of arrested suspects
Manual recording of crime incidents	Computerized recording of crime incidents	Enhance crime recording and analysis

LEARNING AND GROWTH

How do we equip our unit with the needed competencies, values & technologies to support our process improvement? 0

Strategic Shifts

Objectives

From To

**Human
Capital**

**Competent, motivated,
credible and
disciplined personnel**

**Highly-competent,
motivated, credible and
disciplined personnel**

**Develop highly-
competent
motivated, credible
and disciplined
personnel**

**Organization
al Capital
(LCAT)**

**Unresponsive
organizational set-up**

**Responsive organizational
set-up**

**Depleted no. of
personnel**

Sufficient no. of personnel

**Develop responsive
and professional
investigation and
detection service**

**Information
Capital**

**Manual reporting,
processing and
analysis of crime data**

**ICT- assisted reporting,
processing and analysis of
crime data**

RESOURCE MANAGEMENT

How should we manage and allocate our resources for maximum impact?		Objectives
Strategic Shift		
From	to	
Use of resources on unprogrammed PPAs	Priority use of resources on programmed PPAs	Judicious use of logistical and financial resources
Traditional Budgeting Process	Participatory Budgeting Process	
Efficient and effective management of DIDM logistical resources	More efficient and effective management of DIDM logistical resources	

ALIGNMENT OF OBJECTIVES

P	#	PNP Objectives	Alignment				DIDM Objectives
			I	C	N	X	
Community	A	A safer place to live, work and do business					Quality investigation and detective services
Process Excellence	B	Improve community safety awareness through community-oriented and human rights-based policing					Enhance crime recording and analysis
	C	Improve crime solution					Improve filing of cases
							Increase No. of arrested suspects
	D	Develop Competent, Motivated, Values-oriented and Disciplined police personnel					Develop highly-motivated, competent, credible and disciplined personnel
Learning & Growth	E	Develop a responsive and Highly Professional Police Organization					Develop responsive and professional investigation and detection service
Resource Management	F	Optimize use of logistical and financial resources					Judicious use of logistical and financial resources



PNP P.A.T.R.O.L. Plan 2030 Roadmap

VISION

Imploring the aid of the Almighty, by 2030, We shall be a **highly** capable, effective and credible police service working in partnership with a responsive community towards the attainment of a safer place to live, work, and do business.

Highly Capable, Effective and Credible Police Service by 2030

MANDATE

Republic Act 6975 as amended by RA 8551 and further amended by RA 9708

MISSION

Enforce the law, prevent and control crimes, maintain peace and order, and ensure public safety and internal security with the active support of the community.

PHILOSOPHY

Service, Honor and Justice

CORE VALUES

Maka Diyos
Makabayan
Makatao
Makakalikasan

